Sterling Companies, LLC

HOME WARRANTY REQUEST FORM

Fax requests to 205-877-3198

OR MAIL TO

Sterling Companies, Warranty Department
820 Shades Creek Parkway, Suite 2300
Birmingham, Alabama 35209

Please read your Non-Warranty Items disclosure before submitting this form. If you have a warranty issue, forward this request to the Warranty Department of Sterling Companies, LLC in accordance with the above information. Describe the issue and a service person will contact you within SEVEN business days. In the case of an emergency, issues will be addressed as soon as possible.

In order for Sterling Companies, LLC to carry out their responsibilities under your Warranty Agreement, they will need access to your home from time to time. You hereby agree to grant access to Sterling Companies, LLC and their contractors during normal business hours to inspect, repair and conduct test in your as in their judgment may be required. Failure to allow access to your home will void the limited warranty. ALL the following information must be completed before submitting this form.

Community____ **Date**_________________

Home Address____

Lot #_______ **Homeowners Full Name:**____

Contact Information_____________________**(home phone)** ___________________**(work)**

Fully describe and location of your warranty issue:

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COMPLETE AFTER WORK IS FINISHED TO OWNER'S SATISFACTION:

Worked was completed_____________________**(date) and was to the Homeowners satisfaction.**

_________________________________ _________________________________

Homeowners Signature **Sterling Companies, LLC Representative**

WARRANTY REQUEST should be signed off by Homeowner and Sterling Company Representative when work is complete and returned to 820 Shades Creek Parkway Suite 2300, Birmingham, Alabama 35209.